



Cancellation Policy
Rainbow Health Solutions
Marketa Bilkova, L.Ac.

Dear Client,

I understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting treatment.

Due to large volume of last minute schedule changes, I have decided to establish a 48 hour or 2 business days cancellation policy.

Any appointments cancelled less than 48 hours in advance will be charged a cancellation fee.

Cancellations made 48-24 hours in advance will be charged 50% of the appointment fee.

Cancellations made less than 24 hours in advance will be charged the full appointment fee.

Thank you for understanding,

Marketa Bilkova, L.Ac.

Patient Signature

Date